**Assignment 2**

**Quality Management (MGT424)**

**Deadline: 14/11/2020 @ 23:59**

|  |  |
| --- | --- |
| **Course Name: Quality Management** | **Student’s Name:** |
| **Course Code: MGT424** | **Student’s ID Number:** |
| **Semester: I** | **CRN: 10704** |
| Academic Year: 1441/1442 H | |

**For Instructor’s Use only**

|  |  |  |
| --- | --- | --- |
| **Instructor’s Name: Dr. Gaurav S. Vishwakarma** | | |
| **Students’ Grade: xx/05** | **Level of Marks: High/Middle/Low** |

**Instructions – PLEASE READ THEM CAREFULLY**

* The Assignment must be submitted on Blackboard (**WORD format only**) via allocated folder.
* Assignments submitted through email will not be accepted.
* Students are advised to make their work clear and well presented, marks may be reduced for poor presentation. This includes filling your information on the cover page.
* Students must mention question number clearly in their answer.
* Late submission will NOT be accepted.
* Avoid plagiarism, the work should be in your own words, copying from students or other resources without proper referencing will result in ZERO marks. No exceptions.
* All answered must be typed using **Times New Roman (size 12, double-spaced)** font. No pictures containing text will be accepted and will be considered plagiarism).
* Submissions without this cover page will NOT be accepted.
* Assignment -2 should be submitted on or before the end of Week- 11.

***Learning Outcome:***

1. Develop an appreciation of quality management theory, principles, and practices. (LO: 1.1 & 1.2).
2. Develop analytical skills of identifying pitfalls, or quality concerns through assimilated and strategic planning. (LO: 1.1)
3. **Assignment Structure:**

|  |  |
| --- | --- |
| **A.No** | **Marks** |
| Assignment-2 | 5 |
| **Total** | **5** |

**Instructions to search the article:**

1. Via your student services page, log in to the Saudi Digital Library.

2. After your login with your student ID, search for the following article:

**The Current State of Quality.**

**Authors:** BANGERT, MICHELLE **ISSN:** 03609936

In “The Current State of Quality “article, the author discussed briefly significant aspects related to the quality management in the manufacturing industry. In particular, the evolution of quality, challenges of the quality profession, and social media impact on quality applications.

**To assess your understanding of the author point of views, read and answer the following questions:**

1- Summarize the article in your own words. (200 – 250 words). {2 Marks}

2- Discuss the current state of quality compared to the past. (150 – 200). {1.5 Mark}

3- To which extent do you agree with the author point about social media impact on quality applications? Explain. (100 – 150). {1.5 Mark}

**Answers:**

1-

2-

3-

4-