Amanda Redshaw

Hi Class,

Nooyi the Former CEO of PepsiCo completely changed PepsiCo's IT system. According to the "To bring about change, the transformational leader attempts to overhaul the organizational culture or subculture" (DuBrin, 2015). That’s what Nooyi did. To change the IT system at Pepsi Co she became the student even though she was the CEO. She read textbooks and got a hold of professors to answer questions she had on systems. (Umoh, 2018)

The story of how Nooyi changed the Pepsi Co system showed the leadership skill of competence. With competence a leader does not necessarily need to know how to something, just the resources to complete them or where to find those resources. It is a crucial skill to have as a leader. I believe competence is a skill that a person develops over time however there are some characteristics such as pride and ego that limit a person’s competence level.

DuBrin, A. (2015). Leadership: Research Findings, Practice, and Skills (8th ed.) Boston, MA: Cengage Learning. <https://www.cnbc.com/2018/10/02/pepsico-ceo-indra-nooyis-last-day-5-habits-that-drove-her-success.html>

References

Umoh, R. (2018). PepsiCo CEO Indra Nooyi: 5 powerful career habits that drove her success. CNBC. Retrieved from: <https://www.cnbc.com/2018/10/02/pepsico-ceo-indra-nooyis-last-day-5-habits-that-drove-her-success.html>