**Unit 3 Focus Group Theming Table**

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| **Questions** | **Example Short Answers** | **Respondent 1 Short Answers** | **Respondent 2 Short Answers** | **Respondent 3 Short Answers** | **Theme Labels** | **Theme Codes** |
| **What caused you to file a complaint with the police department?** | * Upset that police did not respond to theft of my son’s bicycle * The officer told me, “Good luck getting the bike back, we have way bigger fish to fry.” |  |  |  |  |  |
| **How did the police department respond to the complaint?** | * The desk officer explained that the department has to triage cases and typically bikes are not located * The officer said I might check local pawn shops to see if someone has brought it in * The officer said they would definitely call if the bike shows up |  |  |  |  |  |
| **How did you feel about how the police department responded?** | * I felt much better after the desk officer explained the realities facing the department * I liked that I was given a suggestion for locating the bike |  |  |  |  |  |